MEMBERSHIP BENEFITS

EXCLUSIVE RESERVATION ACCESS

As a ROOF member you receive exclusive entrance to River House's rooftop restaurant and lounge scene, open only to hotel guests and members with a special access key. Take the elevator to the ROOF for this 18 years and older atmosphere, open 7 days a week, for lunch, dinner and drinks.

EXCLUSIVE CONCIERGE SERVICES

At your service...our professional members-only concierge team is available to assist with all your River House restaurant, event, and guestroom reservations with call, email, or text services.

ENTERTAINMENT

As a member you also have access to ROOF Unplugged, a live music experience every Thursday through Saturday, exclusive ROOF programs including member mixers, themed parties, Sunday-Funday brunches and so much more.

COMPLIMENTARY VALET PARKING

Valet parking at The River House is complimentary for all members. Present your personalized ROOF card to the valet to park without payment.

INVITATION + PROPERTY VIP

You will get priority access and invites to all ROOF activations and River House events.

COMPLIMENTARY YOGA

Start your morning with yoga on the lawn at River House. Exclusive to members and hotel guests.

COMPLIMENTARY BIKE ACCESS

Ride the iconic New Hope Towpath on custom, Priority Bikes. Exclusive to members and hotel guests.

NIGHT OF RESERVATIONS

Late night at ROOF? Take the elevator "home" with a special room rate of \$250 for same night reservations made after 10pm.

COMPLIMENTARY UPGRADE

Exclusive to ROOF Members... receive an elevated experience with complimentary upgraded guestrooms when staying at River House.

BESPOKE AMENITIES IN ROOM

Check in and enjoy specialty welcome amenities, curated just for you.

MEMBERSHIP FEE \$1,250

Annual Membership 5/1/23 through 4/31/24



Upon approval, receipt of payment, and signature of agreement, guest will be enrolled in the ROOF Membership program. If there was a waitlist deposit collected, this will be refunded once payment has been processed.

Privileges are available and active until April 30, 2024. Member will receive the option to renew, based on 2024-25 terms, on this date.

Member (Primary Cardholder) can add another Member to their account (Secondary Cardholder) at no additional cost. Secondary Cardholder must reside at the same address, be a spouse or significant other to Primary Cardholder. Secondary Cardholder must be entered as an authorized user on the application in order for them to exercise privileges. Management must approve based on criteria. Both Members must be 21 years of age or older.

The Primary Cardholder and Secondary Cardholder (Members) are the only authorized users and must be present at the time of service. Card privileges are nontransferable to friends or family of Members.

Member will be provided two access cards and will be charged \$25 for each replacement card issued in the event ROOF Membership card is lost or stolen.

Membership card and photo I.D will be required to gain access to ROOF at each visit. If card is not present, services cannot be rendered.

Daily Member access is from 12pm-11pm Sunday thru Wednesday and 12pm-1am Thursday thru Saturday, based on availability. Hours are subject to change.

Member may bring up to 2 guests at a time (total of four people) unless previously arranged with management, based on availability.

Member guests must be 18 years and older to access the ROOF. Exceptions may apply for holidays such as Mother's Day, Father's Day, Thanksgiving, etc.

Complimentary valet parking services are available when Member is patronizing the River House, any time of the year, based on the availability of services and parking capacities. Member will be offered (1) valet parking spot when they are physically present at The River House. Reservations at ROOF are suggested but not required. Members without reservations will be provided with access/ seating based on availability. Seating is limited and not always guaranteed.

River House guestroom reservations made for/by Member, days in advance of stay, will include a custom, complimentary amenity upon arrival. If available, day of stay, Member will be offered a complimentary upgrade.

For same day guestroom reservations made after 10 pm, Members will be offered a special guestroom rate of \$250, based on availability. Upgraded room types such as suites may be offered, based on availability, at the sole discretion of The River House for an upcharge rate. The Bow and Bridge Suites and Guesthouses are not available as part of this offer.

Members will have access to the River House Priority bike program, based on availability.

Daily yoga is available at River House from 8am-9am on the riverside lawn from May through September. Cardholder will have access to daily complimentary classes when presenting their ROOF Card. Access may be subject to availability.

Members will have exclusive access and first chance to reserve/ purchase tickets to all River House sponsored programs and events.

Members should understand and accept that if there are any unclosed tabs, card on file will be charged and a 20% gratuity will be applied.

Members should understand that ROOF may not be available on select dates as identified by River House management. Members will be notified in advance of any closures.

Member privileges may be revoked at the discretion of River House management. Member is not entitled to refund/credit in the case of privilege revocation.