



ROOF MEMBERSHIP

2025/2026 TERMS AND CONDITIONS

MEMBERSHIP TERMS

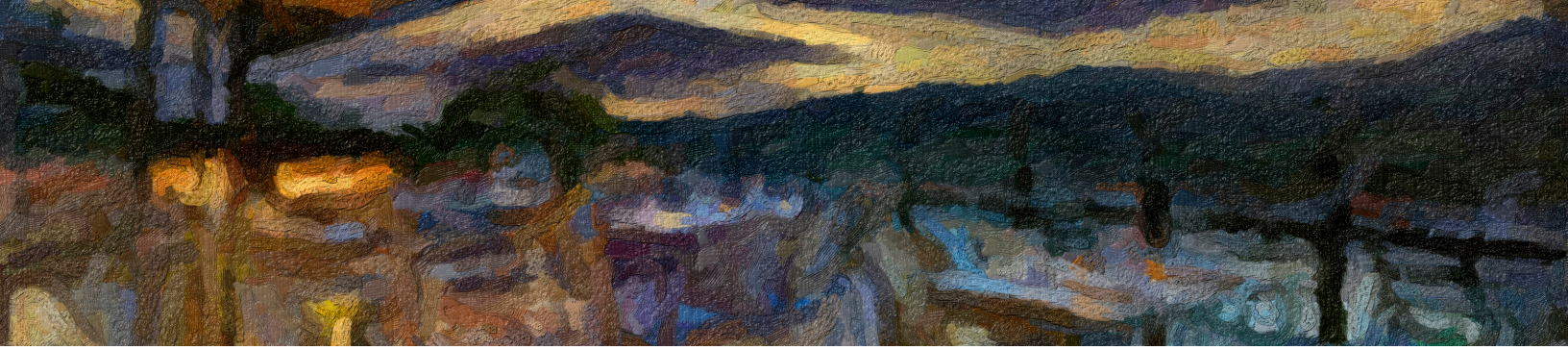
- Upon approval, receipt of payment, and signature of agreement, guest will be enrolled in the ROOF Membership program.
- If there was a waitlist deposit collected, it will be refunded once payment has been processed.
- Privileges are available and active until April 30, 2026. Members will receive the option to renew, based on 2026-27 terms, on this date.
- Member (Primary Cardholder) can add another Member to their account (Secondary Cardholder) at no additional cost. Secondary Cardholder must reside at the same address, be a spouse, significant other or child to Primary Cardholder.
- Secondary Cardholder must be entered as an authorized user on the application in order for them to exercise privileges. Management must approve based on criteria.
- Both Members must be 21 years of age or older. The Primary Cardholder and Secondary Cardholder (Members) are the only authorized users and must be present at the time of service. Card privileges are nontransferable to friends or family of Members, unless approved by management.
- Member is entitled to five guest passes per membership. Guest passes may be distributed by the member to adults over 18 years of age.
- Member will be provided two access cards and will be charged \$25 for each replacement card issued in the event ROOF Membership card is lost or stolen.
- Proof of membership or membership card will be required to gain access to ROOF at each visit.

ROOF ACCESS

- Daily Member access is from 12pm-11pm Sunday through Thursday and 12pm-1am Friday through Saturday, based on availability. Hours are subject to change.
- Member may bring up to 2 guests at a time (total of four people) unless previously arranged with management, based on availability.

AMENITIES

- Member will be offered (1) valet parking spot when they are physically present at River House.
- Complimentary valet parking services are available when Member is patronizing River House, any time of the year, based on the availability of services and parking capacities. Exceptions may apply for holidays such as Mother's Day, Father's Day, Thanksgiving, etc.
- Members will have exclusive access and first chance to reserve/purchase tickets to all River House sponsored programming.
- Complimentary in-room amenities (up to \$65 value) are subject to availability.



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DINING RESERVATIONS

- Reservations at ROOF are recommended but not required. Walk-ins are accommodated based on availability, seating is limited and not always guaranteed.
- Unclosed tabs will be charged to the card on file with a 20% gratuity.
- Dining reservations are confirmed for a two-hour window. Members that plan on dining for longer than two hours must provide advance notice.
- For every \$2,500 spent and tracked in the ROOF reservation system, the member will be issued a \$200 ROOF dining reward voucher. Dining rewards are honored during the membership year from May 1st, 2025 through April 30th, 2026 and do not roll over with annual renewals.
- Members who wish to use to accumulate dining rewards must book under the same member profile and phone number for each reservation.

COMMUNITY PARTNERS

- Proof of membership or membership card will be required to use community discounts.
- Community partners hold the right to honor or deny any discounts or offerings per the membership agreement.
- Experiences offered by the hotel are based on availability.

EVENTS

- Waived event fees are only for social and corporate events booked through the River House sales team.

- Members receive waived site and AV fees for only the first day of their event. Management has the right to deny or change this perk as necessary.

ACCOMMODATIONS

- River House guestroom reservations made for/by Member, days in advance of stay, will include a custom, complimentary amenity upon arrival.
- If available, on day of stay, Member will be offered a complimentary upgrade. For same day guestroom reservations, Members will be offered a special guestroom rate of \$250, based on availability.
- Upgraded room types such as suites may be offered, based on availability, at the sole discretion of River House for an upcharge rate. The Bow and Bridge Suites and Guesthouses are not available as a part of this offer.
- Members will have access to River House custom bike fleet program, based on availability.

AGREEMENT

- ROOF may not be available on select dates as identified by River House management. Members will be notified in advance of any closures.
- Member privileges may be revoked at the discretion of River House management.
- Membership is non-refundable.